

Benefits

Workers' Compensation Benefits

If you experience a work-related injury or illness, you may be eligible for Workers' Compensation benefits. In all cases of work-related injuries, your first priority should be getting medical attention. After you have received treatment, follow the steps below to report your injury or illness.

How to report work-related injury or illness claims

You should notify your supervisor/manager of your injury or illness immediately.

To initiate a Workers' Compensation claim, report your work-related injury/illness as soon as possible. Don't delay—there are time limits. You may be denied benefits if you don't report the injury or illness within 31 days.

Report your injury/illness to the Benefits Department at 714-669-5519, Benefits@us.medical.canon, or to your Business Administration Coordinator (BAC) as soon as possible.

Your claim will be submitted to Sompo International, our Workers' Compensation carrier.

A Sompo Representative will obtain all the necessary information about your injury or illness and report the loss to the appropriate claim office for immediate handling.

You will receive a claim number assigned to your case. You should provide the claim number to all Workers' Compensation care providers, and include it on all correspondence, such as medical bills or wage statements. Referencing the claim number will help expedite the handling of your claims.

Time off work

If a Leave of Absence is required due to "lost time off," the Benefits Department must be notified to begin the Leave of Absence coordination process.

If your physician keeps you off work due to your work-related injury, you may be entitled to Temporary Total Disability Benefits (TTD). In such cases, payment will be issued in conjunction with individual state requirements. These benefits will be explained to you by your Sompo Claim Examiner.

If you have questions

The assigned Sompo Claim Examiner will be your primary contact through the entire Workers' Compensation process. However, if you have any questions or problems regarding treatment or benefits, you may call the Benefits Department at (714) 669-5519 or email Benefits@us.medical.canon.

For your convenience, this information is posted on BenefitsSource.com – Tools and Quick Links – Forms – Other Forms section. If you have any questions, please contact the Benefits Department at 714-669-5519.